Learner Code of Conduct

Training and Courses · https://www.pshsa.ca/help-centre/learner-code-of-conduct/

Expectations of Learners

To help create a positive and productive learning experience for everyone, we ask that you:

1. **Be respectful and professional**
   Treat others with kindness and professionalism at all times. Disruptive behaviour is not acceptable and may impact your participation.
2. **Support a safe and inclusive environment**
   Follow the PSHSA Code of Conduct as communicated by the instructor in the classroom and help create a space where everyone feels welcome. This means no bullying, harassment, discrimination, or inappropriate behavior of any kind.
3. **Show up and stay engaged**
   Attend all required sessions and complete all modules to get the full benefit of the course.
4. **Speak up when needed**
   If you have questions, concerns, or need support, reach out to your facilitator as soon as possible. We’re here to help.

Technical Requirements for Virtual Learning

- **Hardware:** A desktop computer or laptop with screen resolution of 1024 x 768 (or above)
- **Operating System:** Windows 7 or higher, macOS X 10.9 or higher
- **Internet:** 5 Mbps download speed) or above.
- **Browser:** Latest version of Google Chrome, Mozilla Firefox, Microsoft Edge, or Safari.
- **Audio/Video:** Speakers or headphones required; webcam