



Confidentiality Commitment

As of April 1st, 2012 the Public Services Health & Safety Association (PSHSA) is now a Ministry of Labour transfer payment recipient. This is part of an overall strategic change as set forth by the Ontario government following an Expert Advisory Panel's report and recommendations. The changes stem from new legislation, Bill 160, which is aimed at streamlining Ontario's Prevention System to better serve our clients.

Although there is a change in PSHSA's relationships within the Prevention system, there is no change in how we work with our clients, or how we safeguard the confidentiality of client information.

PSHSA realizes the importance of maintaining confidentiality with our clients. Further, we also recognize that as our consultants develop strong strategic partnerships with our clients, this places them in a position of special trust and confidence and that you often share confidential information concerning your organization and its operations. PSHSA is committed to maintaining confidentiality!

Should PSHSA, through the provision of the services, become aware of a serious, imminent danger to a worker's or workers' health and safety, PSHSA will immediately notify the client of the serious imminent danger. If the client fails to address or eliminate the serious imminent danger, PSHSA is obliged to take steps to address the serious imminent danger to the worker(s), including the disclosure of the serious imminent danger to the worker(s) involved, the WSIB or Ministry of Labour as appropriate.

Developing a trusting relationship between PSHSA staff and its clients is a cornerstone of our consulting philosophy. We assure you that PSHSA will maintain confidentiality and ensure a trustworthy relationship in all of our client interactions.