



EMS S.21 Subcommittee

Meeting #4 - 2022 – Minutes

Date: November 17, 2022




Co-Chairs: Wayne Markell (A) and Chris Stolte

Location: Hybrid Meeting - from regions via Zoom and in-person at CHSI


The following is a summary of subjects discussed at the above meeting. Please advise of any errors or omissions.

Attendees:

Members: Wayne Markell (Co-Chair(A)), Chris Stolte (Co-Chair), Robert Crossan, Isaac Arnold, Dave Doran, Ian Nash, Colin Heise, John McCarthy.
Observers: Rob Nishman (MOH) and Tanya Morose (PSHSA).
Facilitator: Julie Jeaurond (MLTSD).
Guests: Don Pierce (MOH), Sharon Vaz (WSIB) and René Lapierre (Collège Boréal).

| | Topic/ Presenter | Comments/Action Items |
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| 1 | Approval of Agenda | The meeting agenda was approved. |
| 2. | Minutes of previous meeting | Minutes of the previous meeting (September 29, 2022) were presented and accepted, as amended. |
| 3. | Terms of Reference | <p>Discussion – New Terms of Reference.</p> <ul style="list-style-type: none"> • Introductory email has been sent to representative at Ministry of Long-Term Care, awaiting a response. • Suggested the addition of a representative from the Workers Health and Safety Centre as an observer. The committee will invite them as a guest for now and re-assess at a later date re: official observer status. ***ACTION*** Julie will work on invitation to next meeting. <p> EMS ToR Sept. 2022 - Final.pdf</p> |
| 4. | <p>Sharon Vaz Assistant Director of Operations (COVID claims)</p> | <p>Presentation – Overview of COVID-19 Adjudication Principles</p> <p> EMS presentation.pdf</p> |
| 5. | <p>René Lapierre Professor, College Boreal</p> | <p>Presentation – Primary Care Paramedic Provincial Curriculum Framework</p> <p> PCP Curriculum Framework Review J</p> |

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| 6. | Update from MOH Donald Pierce Manager, MOH | <p>a) In the process of getting a lot of technology put into the CACC's, changes are continuing.</p> <p>b) CAD5 continues rolling out, Sault St. Marie done two weeks ago, last one for the year. That means 11 CACC's have been deployed with CAD5. CAD5 is the new radio computer system that need to be in place before MPDS. 3 outstanding in the north is North Bay, Parry Sound and Muskoka. Early 2023 the CAD5 is going down the southwest including Hamilton and Cambridge, usually complete one per month.</p> <p>c) MPDS is scheduled for Mississauga on December 5th. Georgian is next. Then Kenora and Thunder Bay. ACO training will take place in January 2023.</p> <p>d) PSRN advanced deployment continues. Much of the southwest has been included for advanced deployment, putting in new radios and pulling out the old. Will allow redeployment of refurbished equipment. ORNGE is being trained today on a new radio system. CACC consult training to take place in summer 2023, first area will be Windsor Communication Centre.</p> <p>e) Question – where are we at with the base paging system? Answer – Should be rolled out when the CACC's get rolled out, so summer 2023. Question – Any word on shortening the antennas on portable radios? Answer – Have not received a response yet on this matter. Will send email if I get a response. Question – When we did the original base paging assessment the equipment at stations like speakers was not part of the project, has that changed at all? Answer – I am not positive, cannot say for sure. Question – The training allotment for the new radio system was just 4 hours? Answer – I believe it is and it's a train-the-trainer format. The PSRN team is training a group of paramedics that will be trainers to train your staff. PSRN training is being done through base hospitals.</p> <p>f) Telephany system is rolling out across the province, 20 of the 22 Communication Centres are getting a new Telephany system. Lindsey deployed this summer; Renfrew is next and go live next week. The phone system will not ring as a phone system does now. The new system will use Automatic Identifier Display will go into ACO's headset as a whisper and it will tell them that there is a 911 call coming in. Feedback is that room is much quieter and calmer.</p> <p>g) Question – Do we have an update on when NextGen 911 will come in? Will photos/videos from the scene be part of that? Answer – The tricky part is exposing those front-end users is graphic images, we are not there yet. The official time for NextGen 911 is March 2025. NextGen 911 allows texting 911.</p> <p>h) Entry to Practice – 20 of the 22 Communication Centres actually go through this, there are two versions CAD5 DPCI, CAD4,5 DPCI and in process of building MPDS CAD5 program that will start in February. Offered 188 seats and were able to fill 176. Successfully certified 158 ACO's in the province.</p> <p>i) Question – How many ACO's are you losing every year? Answer – 50-60 per year, not including illness or leave of absences. Very few retire from the position. About 1300 ACO's across the province. 20-22% off on short-term sick leave. Question – Does the Ministry monitor how may Paramedics are leaving the job? Answer – it is difficult because MOH is not the employer. We would have how many ID cards have been issued.</p> <p>j) Comment – ACO's are having to do self care, having to work on multiple desks and do the job of multiple people. Working with ACO's to recognize the important work that they do.</p> |

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| | Rob Nishman Manager, MOH | <p>k) Question – Still having issues with the repeaters on the portable radios for 10-2000's, will the new system address that? Answer – We hope so but there is no guarantee until we actually put them in place. Will follow-up on this.</p> <p>a) Folks were searching for paper Ambulance Call Reports. The Odessa store had 85,000 paper copies. Is the problem with the electronic system still going on? Yes, it is still going on.</p> <p>b) 911 Models of Care – Stakeholder consultation meeting held on Nov. 10th. Meeting attended by ADM, OAPC, unions and senior policy. Draft has gone back and will be returned in a month.</p> <p>c) Partial update to the Equipment Standards as it relates to the ALS/PCS v.5 which has not come out yet, adding new medications and core requirements. Changes are posted on Ministry website for viewing. Question – Is it still mandated that the ACR paper copies be part of your ministry review? Answer – It would be a good contingency to have a substantial supply. Question – Verbal vs. written DNR's, is that being changed in the standard? There is a push in our region to accept verbal DNR's. Eastern Ontario Ambulance Services are sending MOH a letter making the request for a change. Answer – Will let the CPCS unit know that a letter on the DNR topic is coming.</p> |
| | PSHSA Tanya Morose Director, PSHSA |  2022.11.17 PSHSA EMS S21 Update.pdf |
| | Guidance Notes NOTE: Please post your GN drafts on the Teams site or send to Julie for posting. | <ul style="list-style-type: none"> • ***ACTION***Networking session on January 17th, 2023, from 1-3pm. For those who can join to work on further development of Guidance Notes. <p>Work continues on the following Guidance Notes:</p> <ol style="list-style-type: none"> 1) Staging (assigned to Chris and Wayne) 2) Paramedics Around Water (Colin and Dave) 3) Novel Disinfection (assigned to Isaac and Rob) ready for feedback on Teams 4) Community Paramedicine (assigned to Ian and Wayne) 5) Gas Monitors (assigned to Dave and John) <ul style="list-style-type: none"> • Discussed sending Guidance Notes out for comment/feedback through the OAPC in PDF format without logos. • ***ACTION***Proposed having the Novel Disinfection GN be the first to be sent out for comment through the OAPC. Julie will work with Wayne on this. |
| | Roundtable (All members) | <p><u>Colin Heise:</u></p> <ul style="list-style-type: none"> • Holding data on laptops right now until it can be migrated back to the server. Monitoring data usage and taking it day to day. <p><u>Robert Nishman:</u></p> <ul style="list-style-type: none"> • Guidance Notes – wondering where MOH's role is in the development. Discussed that MOH/MLITSD should be involved throughout the process. <p><u>Don Pierce:</u></p> <ul style="list-style-type: none"> • Request about ACO's surveys (stress, mental health). Responded to Don that S. 21 committee has not conducted any surveys. • RRO is not required anymore, 10 codes are Ministry run, there are about 12-15, these are the only codes that should be used. Some services use plain |

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| | <p>language. Don, Wayne, and Chris will work together on this. Important to be clear on all our communications.</p> <p><u>John McCarthy:</u></p> <ul style="list-style-type: none"> • Nothing to add. <p><u>Tanya Morose:</u></p> <ul style="list-style-type: none"> • If you are having an issue with Teams, please reach out. <p><u>Isaac Arnold:</u></p> <ul style="list-style-type: none"> • Change to the Ambulance Act that affects ORNGE, waiting to see what the effects are. • Reviewing the PTSD program. • The Chatham base is in operations. • IFNA has hired Ron Lavery (former CCP at Ornge) as Chief Paramedic Consultant. <p><u>Julie Jeaurond:</u></p> <ul style="list-style-type: none"> • Proposed topic of communication with Police, difficult as communication is regional and different amongst paramedic services. ***ACTION***Co-chairs to meet with Police s. 21 co-chairs to discuss communication (10 codes) issue. Discussion - How can we relay the severity of the situation in the shortest time frame possible? There are probably three levels: immediate threat, high degree of suspicion that there is danger at the scene, and there is something just not right. • The Minister of Labour, Immigration, Training and Skills Development unfortunately was unable to join our meeting today but is invited to attend the March 2nd, 2023, meeting. <p><u>Wayne Markell:</u></p> <ul style="list-style-type: none"> • We have hired a second Deputy Chief. • We have rolled the Trauma Training to 80% of the staff to rave reviews, written specifically for Paramedics. • Getting ready for our spring hire. Going to attempt preceptorship in ERV's as well. <p><u>Rob Crossan:</u></p> <ul style="list-style-type: none"> • Essex-Windsor declared a provincial emergency due to offload delays. Discussion - During the emergency call volume dropped but after it was removed call volume worse than ever. • Had to respond to City Council inquiry about using fire trucks to handle offload delays. <p><u>Ian Nash:</u></p> <ul style="list-style-type: none"> • Offload issues, Paramedics standing in hospitals for hours. • Communication from the employer and the union needs to improve when it comes to injured workers, how to report, fill out WSIB forms. • Suggesting a GN on the best equipment to use for certain tasks (CPR devices). • Conditions are increasing stress/mental health issues for everyone including Paramedics, ACO's and management. <p><u>Dave Doran:</u></p> <ul style="list-style-type: none"> • Got results back from recently completed Radon testing, one station does have high levels, working on mitigation process. • Hoping to have CPR machines in the next budget for all the vehicles. • Pushing for driver training/re-training. • Having on-going issues with the 10-2000 portable radios panic alarms. • Still fighting for students and Paramedics to have the same equipment. • Trying to get standardized cleaning/baseline cleaning. • Had some good mental health training CME developed by one of our supervisors and medics. |

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| | Adjourn | Next meeting dates set for 2023: <ul style="list-style-type: none"> • January 17th, 2023 (virtual GN Working Group Meeting) • March 1 & 2, 2023 • May 31 & June 1, 2023 • September 13 & 14 • November 1 & 2 |